Central government support in recoveries

What support does central government provide in recoveries?

Local government is responsible for restoring community services such as roading, water supplies and flood protection.

Central government is responsible for state highway restoration through NZ Transport Agency.

Telecommunication and line companies are responsible for restoring phone and power supplies.

The initial and primary responsibility for paying for costs incurred during an emergency rests with the local community, local authorities and regional Civil Defence Emergency Management (CDEM) Groups. Additionally, government provides financial support to cover some response and recovery costs.

The information below provides information about government funding and support for local authorities, communities and individuals recovering from an emergency. It excludes support during response, except where it is also available in recovery.

Support for individuals and families

| Agency | Role in recovery | Recipient | Support |
| --- | --- | --- | --- |
| Ministry of Social Development (MSD) | Financial Assistance | Individuals | **Civil Defence Payments**  Payments may be made to people are affected by an emergency event where they   * have to leave their home because of the emergency (eg they have been evacuated) * were away from their home at the time of the emergency and can’t return due to the emergency * have to remain in their home as a result of the emergency * can't go to work because of the emergency.   See [Civil Defence Payment](https://www.workandincome.govt.nz/products/a-z-benefits/civil-defence-payment.html#null)s |
| Ministry of Social Development (MSD) | Financial Assistance | Individuals | [Emergency assistance](https://www.workandincome.govt.nz/providers/responding-to-an-emergency/index.html" \l "null)  Several payments can help people in, and after, an emergency. Not all are listed below so people should contact MSD.  [Special Needs Grant](https://www.workandincome.govt.nz/products/a-z-benefits/special-needs-grant.html)s help people, in certain circumstances, pay for some things they have no other way of paying for.  [Advance Payment of Benefit](https://www.workandincome.govt.nz/products/a-z-benefits/advance-payment-of-benefit.html)  If people getting a benefit have an immediate need for something essential, they may be able to get an advance payment.  [Recoverable Assistance](https://www.workandincome.govt.nz/products/a-z-benefits/recoverable-assistance-payment-grant.html) helps people pay for something they need urgently when they have no other way of paying for it. |
| Inland Revenue Department (IRD) | Tax relief and income assistance for people affected by extreme weather | Individuals | Tax relief and income assistance is available to people affected by extreme weather, eg storms, floods and droughts and natural disasters  See [Tax relief - extreme weather and natural disasters](https://www.ird.govt.nz/business-income-tax/extreme-weather-relief/) |
| Inland Revenue Department (IRD) |  | Individuals | **KiwiSaver holidays**  See [Contributions holiday request form](https://www.ird.govt.nz/forms-guides/number/forms-001-99/ks06-form-ks-contributions-holiday-request.html) |
| Ministry of Health | Individual and public health | Individuals | **Access to health services**   * Enhanced access to primary care services, typically through a time limited reduction or removal of co-payments * Additional services, such as navigators, where appropriate, to enhance access to health services including, acute mental health services. * Healthline and supporting online services provide alternative assessment and access pathways to health services. |
| Inland Revenue Department (IRD) | Tax assistance for people affected by civil defence emergencies | Families and individuals | **Working for Families**  People whose income has changed because of an adverse event may be eligible to receive money through Working for Families.  Working For Families Tax Credits are paid to families with children aged 18 years or under to help with the cost of raising a family: family tax credit, in-work tax credit, minimum family tax credit and parental tax credit.  Childcare Assistance can help with the cost of childcare for preschool and school aged children: Childcare subsidy and OSCAR subsidy (out of school care).  Accommodation Supplements can help with the cost of rent, mortgage, board and other essential household costs.  See [Working for Families](https://www.workingforfamilies.govt.nz/) |
| Ministry of Business, Innovation and Employment (MBIE) | Temporary accommodation | Families | The Temporary Accommodation Service (TAS) helps households affected by a natural disaster find safe, secure and accessible temporary accommodation while their home is repaired.  See [Temporary Accommodation Service](https://temporaryaccommodation.mbie.govt.nz/) |
| Ministry of Business, Innovation and Employment (MBIE) | Residential Advisory Services | Families | RAS supports homeowners with insurance issues following a civil emergency through a case management structure, giving homeowners free access to specialist advice and assistance.  See [Residential Advisory Services](https://www.advisory.org.nz/) |
| Ministry for Primary Industries (MPI) | Coordinates animal welfare sub-function | Animal owners and persons in charge of animals | Supports agencies to deliver animal welfare services and coordinates animal welfare services for all animals.  See [The Guide to the National Civil Defence Emergency Management Plan](https://www.civildefence.govt.nz/cdem-sector/cdem-framework/guide-to-the-national-civil-defence-emergency-management-plan/) |
| EQC | Insurance coverage and claims settlements | Homeowners | **EQCover**  Homeowners automatically have EQCover for home, land and contents if they have a current private insurance policy for home or for contents that includes fire insurance.  Natural disaster insurance for:   * residential homes, land and contents against loss or damage from earthquake, natural landslip, volcanic eruption, hydrothermal activity tsunami * residential land against storm and flood damage * fire resulting from any of these natural disasters.   EQCover may also apply for undamaged homes where damage is imminent as a direct result of disaster.  [See EQC insurance](https://www.eqc.govt.nz/what-we-do/eqc-insurance) |

Support for farmers

| Agency | Role in recovery | Recipient | Support |
| --- | --- | --- | --- |
| Ministry for Primary Industries (MPI) | Implements MPI’s Primary Sector Recovery Policy | Rural Support Trusts | **Coordination of support to primary sector**  Rural Support Trusts (or others) are funded to coordinate support for affected individuals and families in the primary sector in a medium or large scale adverse event. This may include:   * recovery coordination * pastoral care and 1-1 support * community events * technology transfer * assistance implementing and accessing MSD * support to implement MSD programmes (Rural Assistance Payments and Enhanced Task Force Green)   See [information on support provided to the primary sector](https://www.mpi.govt.nz/protection-and-response/responding/adverse-events/how-you-can-get-help/) |
| MSD | Rural Assistance Payments | Farmers | Rural Assistance Payments help farming families affected by an adverse event meet essential living expenses.  See Work and Income: [Rural Assistance Payments](https://www.workandincome.govt.nz/products/a-z-benefits/rural-assistance.html) |
| Inland Revenue Department (IRD) | Adverse event income equalisation | Farmers | **The adverse event income equalisation scheme**  allows farmers who experience adverse events to carry income from forced livestock sales over to the next income year.  Declaration of an adverse event allows farmers early access to deposited funds.  See [Adverse event income equalisation scheme](https://www.ird.govt.nz/business-income-tax/income-equalisation/adverse-events/) |
| Ministry of Social Development (MSD) | Financial Assistance | Farms, local authority parks and reserves | **Enhanced Taskforce Green**  Labour assistance programmes help clear up and repair damage, eg fence clearance and repair, tree and debris removal.  See [Enhanced Taskforce Green](https://www.workandincome.govt.nz/providers/responding-to-an-emergency/enhanced-taskforce-green.html#null) |

Support for businesses

| Agency | Role in recovery | Recipient | Support |
| --- | --- | --- | --- |
| Ministry of Business, Innovation and Employment (MBIE) | Business and tourism support | Businesses | Business and tourism support may be provided on an ad-hoc basis, based on the specifics of the emergency. |
| Inland Revenue Department (IRD) | Extreme weather assistance | Businesses | [Extreme weather assistance for businesses](https://www.ird.govt.nz/business-income-tax/extreme-weather-relief) |

Support for Local Authorities

| Agency | Role in recovery | Recipient | Support |
| --- | --- | --- | --- |
| Ministry of Civil Defence & Emergency Management (MCDEM) | Supports recovery efforts when beyond the capability of local authorities and CDEM Groups. Provides an essential link to national agencies and services. | Local authorities | **Essential infrastructure repair and recovery funding (60%: 40%)**  The following essential infrastructure recovery repairs may be eligible for government assistance:   * repair or recovery of essential local authority infrastructure assets, including water, storm water, electrical, sewerage and gas facilities and other structures, such as retaining walls and tunnels that essential services depend on * repair or recovery of river management systems (including drainage schemes that are part of integrated river systems) where there is major community disruption or continuing risk to life * repair or recovery of other community assets damaged due to failure of flood protection schemes.   See [33.5.1](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) of the [Guide to the National CDEM Plan](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf); See 33.7, CDEM expense claims preparation and process and the [Logistics in CDEM Directors Guideline](https://www.civildefence.govt.nz/assets/Uploads/logistics-dgl/DGL-17-15-Logistics.pdf) [DGL 17/15] for more information on claims. |
| Ministry of Civil Defence & Emergency Management (MCDEM) |  | Local authorities | **Special policy funding**  Special policies support local authorities to undertake recovery work that will decrease the likelihood of recurrence of an emergency. This may include upgrading facilities.  Government expects local authorities to consider future risk reduction as part of recovery. However, if local authorities consider they face circumstances that warrant an exception to policies, in scope or amount of assistance they should advise MCDEM that they seek extraordinary assistance.  See [33.6.1](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) of the [Guide to the National CDEM Plan](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) |
| Ministry of Civil Defence & Emergency Management (MCDEM) |  | Local authorities | **Advance payments for response and recovery costs** Where significant response and recovery costs are expected that would be eligible for reimbursement under 60%: 40%, Government may provide advance payment based on local authority estimates. |
| Ministry of Civil Defence & Emergency Management (MCDEM) |  | Local authorities | **Disaster relief funds (Mayoral Relief Funds)**  The Minister of Civil Defence, together with the Prime Minister or Minister of Finance, may authorise a contribution to a disaster relief fund of up to $100,000. Larger contributions need to be approved by Cabinet.  See [33.5.2](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) of the [Guide to the National CDEM Plan](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) |
| New Zealand Transport Agency (NZTA) | Assistance with repair of local roads and bridges | Local authorities | **Road subsidy assistance** NZTA may provide financial support towards the costs of road and bridge repair after a natural disaster. Subsidy rates differ between local authorities.  See [33.5.3](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) of the [Guide to the National CDEM Plan](https://www.civildefence.govt.nz/assets/guide-to-the-national-cdem-plan/Guide-to-the-National-CDEM-Plan-2015-Section-33.pdf) and [NZTA](https://www.pikb.co.nz/activity-classes-for-2015-18/local-road-and-state-highway-maintenance/work-category-141-emergency-works-2/) |
| Department of Internal Affairs (DIA) | Supporting Local authorities’ post earthquake statutory activities | Local authorities | Orders in Council and other means enable local authorities to meet their statutory obligations. These are assessed on a case by case basis.  See Treasury’s [Kaikōura Earthquake Recovery Budget 2017 Initiatives](https://treasury.govt.nz/sites/default/files/2017-11/b17-3682774.pdf) |

Other support

| Agency | Role in recovery | Recipient | Support |
| --- | --- | --- | --- |
| Department of Internal Affairs (DIA) | Lotteries funding | Community organisations | The Lottery Grants Board, lottery distribution committees and the Minister's Discretionary Fund are serviced by Department of Internal Affairs. Special funds must be approved by the Lottery Grants Board.  See [Lottery Grants Board](https://www.communitymatters.govt.nz/lottery-grants-board/lottery-grants-board-does-not-fund/) and [Lottery Hurunui Kaikōura Marlborough Community Facilities Earthquake Fund](https://www.communitymatters.govt.nz/lottery-hurunui-kaikoura-marlborough-community-facilities-earthquake-fund/) |
| Ministry of Social Development (MSD) | Financial Assistance | Farms, local authority parks and reserves | **Enhanced Taskforce Green**  Labour assistance programmes help clear up and repair damage, eg fence clearance and repair, tree and debris removal.  See [Enhanced Taskforce Green](https://www.workandincome.govt.nz/providers/responding-to-an-emergency/enhanced-taskforce-green.html#null) |
| Department of Conservation  (DOC) | Logistics, incident management, biodiversity and wildlife recovery, infrastructure | Communities, tourism businesses | **Logistics**   * Vehicles, including 4WD * Vessel fleet * CIMS trained staff across NZ * Response and recovery tools, and equipment, eg water pumps   **Biodiversity and wildlife recovery**   * Advice and guidance * Concessions * Connection with tourism businesses and concessionaires **Infrastructure** * Radio network across NZ   **Fire Response**   * Staff, services and equipment |